

PENDULUM

PROFESSIONAL LIABILITY DESK AUDIT

The Pendulum Professional Liability Desk Audit is a unique and convenient service that allows for the review of a facility's liability risk and defensibility based on a review of information provided by the facility (pre-consultation questionnaire and a limited number of documents) and a phone interview between the facility representative and one of Pendulum's risk control consultants.

Topic areas discussed during the phone interview include:

- General facility information
- Occupancy
- Leadership and management
- Employee and caregiver relations including review of pre-employment screening, orientation and training, competency checks, and agency use
- Resident population
- Resident services including review of admission, elopement, falls, abuse, medication management, and skin/wounds
- Inspections and surveys
- Incident and claim management
- Quality and risk management

After the interview, the facility receives a risk and defensibility rating in a written report. Recommendations are made to assist the facility in minimizing its liability risk and potentially strengthen its defensibility should a claim occur.

To complete the desk audit process, the facility is asked to respond to the recommendations provided by the consultant. The response is reviewed by a risk management expert, with follow-up provided, allowing a full circle of feedback from start to finish.

For more information on how a Pendulum Professional Liability Desk Audit can help your facility, please contact us at (888) 815-8250 or Info@PendulumRisk.com.

