

SECURITY VULNERABILITY ASSESSMENT

Pendulum has partnered with Sorensen, Wilder & Associates (SWA), a nationally recognized leader in safety and security, to help facilities identify areas of vulnerability and provide specific guidance on improving weaknesses. The security vulnerability assessment process, which includes an on-location visit by a qualified professional and a comprehensive written report, is customized to fit the needs of a facility and its staff and is designed to help close gaps in critical security and safety systems. SWA specializes in providing comprehensive, thorough security vulnerability assessments to hospitals, CCRCs, assisted living facilities, skilled nursing facilities, clinics, physician offices, ambulatory surgery centers, and more.

Approach

SWA employs all necessary means to identify as much information as available in order to draw a comprehensive conclusion for the facility. In conducting healthcare security assessments, SWA uses its P2T2® system to fully evaluate the security program in four critical areas: people, programs, training, and technology.

The experience of SWA's team members allows them to perform assessments at the highest level of quality and professionalism in a timely manner. To ensure thoroughness and cost-effectiveness, SWA's highly experienced technical consultants perform the on-site examinations and author the required reports. SWA reviews project design criteria, security management plans, policies and procedures, training records, and other documents to familiarize themselves with the program prior to the on-site.

Identifying Needs and Risks

Needs and risks are identified through surveys, interviews, and discussions with management, employees, and residents/patients and visitors when requested. In addition, individual interviews are conducted with management, security managers, risk management, human resources/employee training, and a random sampling of professional and non-professional employees.

On-site Service Day

Following a kick-off meeting with all key stakeholders, SWA begins the on-site portion of the assessment. SWA performs a detailed assessment from two comparative viewpoints—the written program perspective and the security and operations perspective. During the on-site, SWA evaluates the facility's buildings and grounds, as well as existing security procedures, practices, and technical systems in order to prepare recommendations for enhancements.

Areas of Assessment

- Staffing
- Training of security staff and others
- Electronic locking systems/access control systems
- Video surveillance
- Security rounds/patrols
- Reporting
- Parking utilization and enforcement
- Facility and administration
- Violence containment
- Security-sensitive areas
- Emergency planning and procedures
- Exterior lighting

After the On-site

Upon completion of the assessment, an exit interview/summation conference is held with senior management, outlining any immediate concerns identified during the assessment and any major findings of the engagement. The SWA team then returns to the office and sits down to review the data collected during the site visit and begin developing the written report. Within 21 days of the SWA on-site visit, an electronically submitted Report of Findings and Recommendations is delivered.

Recommendations

The recommendations provided in SWA's written report are based solely on the consultant's independent experience and observations and are formulated based on a combination of industry best practices, regulatory requirements, and security industry standards.

In making recommendations, SWA will categorize these recommendations into four categories:

- High risk of loss/High cost of correction
- High risk of loss/Low cost of correction
- Low risk of loss/High cost of correction
- Low risk of loss/Low cost of correction

These recommendations may be used to proactively develop a strategic plan for improvements for the security management program.

Why Sorensen, Wilder & Associates?

With 20 years of experience in healthcare security vulnerability assessments, systems design specification, installation auditing, and process analysis in healthcare facilities, the SWA name has become nationally recognized for accurate, cost-effective, and comprehensive security vulnerability assessments.



SWA is a multi-disciplinary team of professional consultants who provide safety, security, and risk management services and support across the healthcare industry. Team members come from diverse backgrounds including legal, healthcare risk management, fire and disaster management, safety and security, administration, OSHA, business, and engineering.

Together, SWA has unparalleled experience in safety and security programs for hospitals, nursing homes, physician practices, home healthcare services, occupational health and wellness, and other healthcare facilities. SWA consultants belong to a variety of professional organizations including the International Association for Healthcare, Security and Safety (IAHSS), American Society for Industrial Security (ASIS), American Society for Healthcare Risk Management (ASHRM), and many more.

